

FAIRFAX County CERT
CERT Con 2013 – Instructor/Course Evaluation Feedback Summary

Subject: **Stress and Trauma Management for First Responders**

Instructor(s): **Bill Prasad and Carroll Campion**

Approximately 40 conference-goers attended this session. Of those, almost 50% completed an evaluation sheet specifically for this session.

The topic and session was rated EXCELLENT by 74% and GOOD by an additional 21% of those who responded.

The instructors were rated EXCELLENT by 85% of those who responded.

Topic and relevant content:

79% indicated EXCELLENT and 21% indicated GOOD on the material covered

68% indicated EXCELLENT or GOOD on the training aids used

Instructor feedback:

Over 89% rated technical knowledge and speech and delivery of the instructors as EXCELLENT

Over 100% rated their confidence as EXCELLENT

Over 80% rated the control of the class and answers to questions as EXCELLENT

Over 95% agreed that the instructor-student relationship was good and that student participation was encouraged, i.e. the instructors were patient, understanding, helpful and solicited questions and participation from the students

80% would like to have these instructors teach future classes

Comments: Technical difficulty at the start of the session was unfortunate. The instructors proved knowledgeable and seasoned with the material which allowed them to overcome the challenges and they effectively started teaching the session without the training aids. Handouts were requested.